

INTERNATIONAL
PATIENT DOSSIER



DESTINATION FOR CARE.
TRUSTED BY THE WORLD.



*When it comes to choosing
a facility for healthcare that is
away from home, nothing should
be left to chance.*

Presenting
**CARE INTERNATIONAL
PATIENT PROGRAM**



CARE Hospitals, under the aegis of
Quality Care India Ltd., brings international
quality healthcare to serve patients from
across the world.

The expertise, the commitment,
the compassion and the infrastructure,
all come together to deliver technologically
advanced care with a patient-focused
approach.

THE DESTINATION. THE CARE.

India, with its millennia-old tradition of authentic healthcare, is a rapidly growing destination for medical care. This, combined with India's warm tradition of "Athithi Devo Bhava," has seen a significant rise in medical tourism - patients worldwide choose India for its natural beauty, hospitality, and exceptional healthcare services.

CARE Hospitals embodies this rich tradition, offering patient-centred healthcare fused with heartfelt hospitality. Our highly trained doctors provide world-class treatments at affordable prices, establishing us as a trusted destination for international patients seeking compassionate, superior-quality medical care.

With state-of-the-art facilities, cutting-edge technology, and a steadfast commitment to continuous innovation, we are dedicated to providing personalized care across a wide range of specialties. Our team prioritizes patient well-being and delivers excellent outcomes, from complex surgeries to routine health screenings.

Beyond medical expertise, we believe in a holistic approach to healing. Our comfortable facilities, attentive staff, and culturally sensitive approach create a supportive environment that promotes physical and emotional comfort. We strive to make your treatment journey as seamless and stress-free as possible, ensuring that you feel secure and cared for every step of the way.







THE STANDARD. THE TREND.

- CARE Hospitals was instituted in 1997 by eminent Cardiologists in Hyderabad
- Started with 50 beds, 20 Cardiologists, an operation theatre and a Catheterization lab
- Evolved as a multi-specialty healthcare provider with 17 facilities in 7 cities across 6 states
- Part of Quality Care India Ltd., one of the leading healthcare providers in India and Bangladesh
- Regional leader in South and Central India
- Amongst the top five pan-Indian hospital chains
- Delivers comprehensive care in over 30 clinical specialties
- State-of-the-art infrastructure, internationally trained team of doctors and a caring environment
- The preferred healthcare destination for people in India and abroad

THE GROUP. THE IMPACT.

Quality Care India Limited is India's largest hospital chain. It focuses on emerging cities in South Asia and operates 25 healthcare facilities across 13 cities. Over the last 30 years, it has cemented a reputation for prioritizing patients, exceptional service, and high standards of medical ethics.

Quality Care India Limited is a pan-India network with 4,500+ beds under the umbrella of CARE Hospitals, KIMSHEALTH, and Evercare Bangladesh. Today, it provides comprehensive care in more than 30 clinical specialties and offers advanced facilities and experienced teams of healthcare professionals.

Quality Care India Ltd.



30 YEARS

13 CITIES

25 HEALTHCARE CENTRES

4500+ BEDS

30+ MEDICAL SPECIALTIES



Evercare Hospital, Chattogram, Bangladesh



Evercare Hospital, Dhaka, Bangladesh



KIMSHEALTH Hospital,
Trivandrum, India



KIMSHEALTH Hospital,
Kottayam, India



KIMSHEALTH Hospital,
Kollam, India

THE LEGACY. THE COMMITMENT.



VARUN KHANNA
Group Managing Director
Quality Care India Ltd.

Quality Care is one of the largest healthcare platform focusing on emerging cities in South Asia, operating 25 healthcare facilities across 13 cities. It has cemented a reputation of prioritizing patients, exceptional service and high standards of medical ethics and clinical care over the last 30 years. Talent, infrastructure and technology are the essential pillars of growth for us and we would want to strengthen it further by investing in them.

India holds the key to unlocking a new era of patient care, a transformation felt worldwide. Our commitment is to harness the vast potential of clinical innovation, evidence-based medicine and strategic partnerships within the healthcare Industry. This drive for continuous improvement will elevate our clinical outcomes and redefine standards of excellence thereby setting a global benchmark for accessible and compassionate care.

At the heart of everything we do have a deep respect for our patients. Their trust fuels our mission. We have believed not only in clinical breakthroughs but also in continuous learning and improvement. We will continue to invest in research, foster a knowledge-sharing culture and analyze patient outcomes insistentlly. This data-driven approach allows us to refine our practices, ensuring we always deliver modern medicine's absolute best.



VISHAL MAHESHWARI
Group Chief Financial Officer
Quality Care India Ltd.

At CARE Hospital, we believe strong financial planning is key to growing a healthcare system that truly makes a difference. As one of South Asia's leading healthcare platforms, our goal is to use our resources wisely so we can reach more people, especially in smaller cities and underserved areas.

We focus on using our funds not just to grow, but to improve how we care for our patients. Whether it's investing in new technologies, modern infrastructure, or skilled professionals, every decision is made with the patient in mind.

By keeping our financial systems efficient and transparent, we make sure every rupee is spent where it matters most, on better care, better outcomes, and a better experience for our patients.

Looking ahead, we want to continue building partnerships, using data and innovation to improve services, and ensuring our hospitals are financially strong and future-ready. We are proud to support a healthcare system that's trusted, affordable, and committed to healing lives across the country.



Dr. NIKHIL MATHUR
Chief of Medical Services

Geographical boundaries are the least of the hurdles to cross when one is in search of quality healthcare. That is why we have been traversing through different states to establish our footprints. Our affordable treatment to suit the pockets of those in non-metro cities has become feasible for so many.

It is the quality of our well-qualified, internationally educated and ethics-driven professionals, who are not only competent but also compassionate, that has made CARE Hospitals the choice of a majority. Their cutting-edge health skills are backed by high standards of nursing excellence, world-class infrastructure, and the latest technology, making it an unmatched combination for the seekers

of good health.

CARE Hospitals, with its wide network of hospitals across the country, competent team of professionals, innovative technological back-up, and compassionate healthcare, is at the forefront of delivering the best healthcare support.



SHALABH DANG
Chief Sales and Marketing Officer

When it comes to quality medical treatment, geographical boundaries are no longer a barrier. India, a hub of top-notch medical professionals, is the most sought-after global destination. What sets India apart is not just the quality of its care but also its affordability, a factor that makes it a viable option for international patients compared to the West and Middle East.

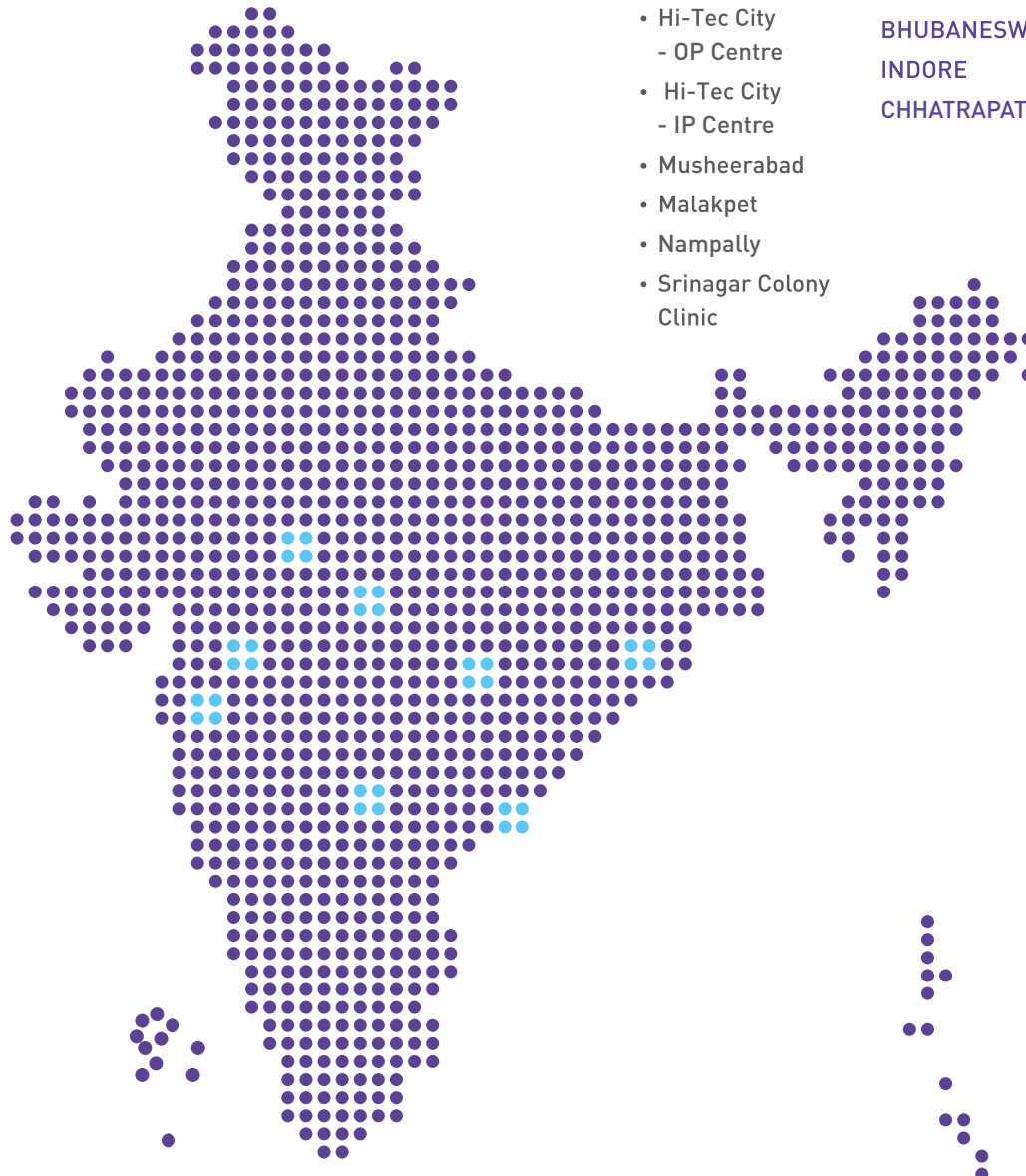
The Indian medical fraternity, comprising well-qualified, internationally educated professionals, is not just competent but also deeply compassionate. Their advanced medical skills are complemented by excellent nursing support, world-class infrastructure, and the latest technology, offering a unique blend of care for those seeking quality medical treatment.

With a vast network of hospitals nationwide, competent team of professionals, innovative technological back-up, and compassionate patient care, we are at the forefront of delivering the best medical support for those turning towards India.

CARE Hospitals, deeply rooted in Indian values, is unwavering in its commitment to delivering the finest care to international patients. This dedication, coupled with exceptional quality and professionalism, enhances our credibility and reputation significantly as a responsible corporate citizen of India.



THE PRESENCE. THE ASSURANCE.



HYDERABAD

- Banjara Hills
- OP Centre
- Banjara Hills
- IP Centre
- Hi-Tec City
- OP Centre
- Hi-Tec City
- IP Centre
- Musheerabad
- Malakpet
- Nampally
- Srinagar Colony
Clinic

VISAKHAPATNAM

- Ram Nagar
- Health City, Arilova

RAIPUR

NAGPUR

BHUBANESWAR

INDORE

CHHATRAPATI SAMBHAJINAGAR





CORPORATE PHILOSOPHY



VISION

To be a trusted, people-centric integrated healthcare system as a model for global healthcare



MISSION

To provide the best and cost-effective care, accessible to every patient through integrated clinical practice, education and research



VALUES

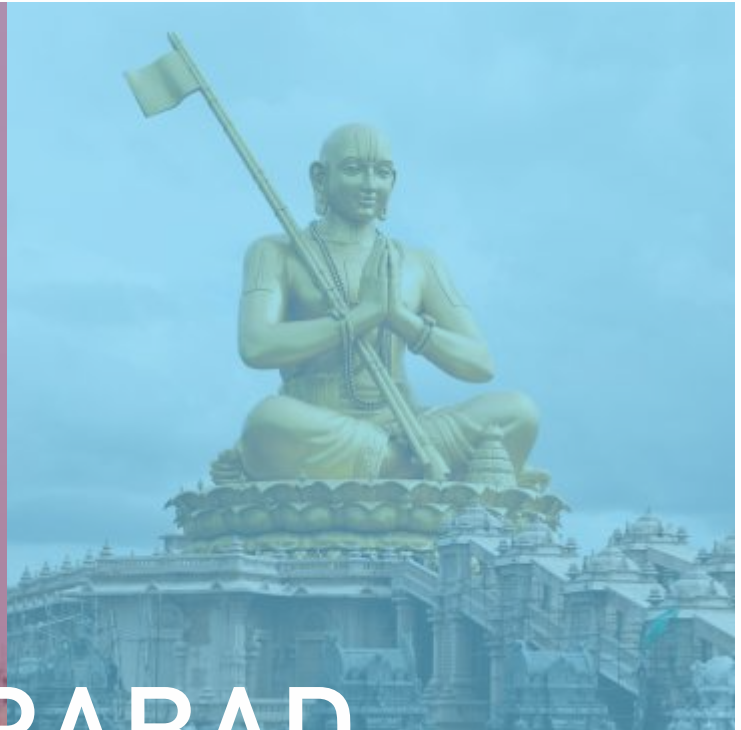
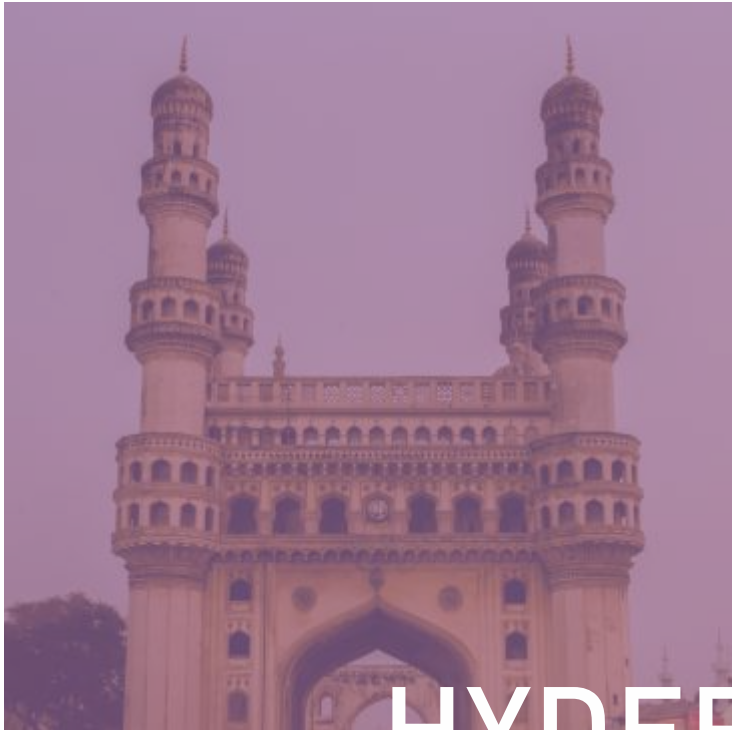
Transparency
Teamwork
Empathy & Compassion
Excellence
Education
Equity
Mutual Trust & Respect

THE PROGRAM. THE EXPERTISE.

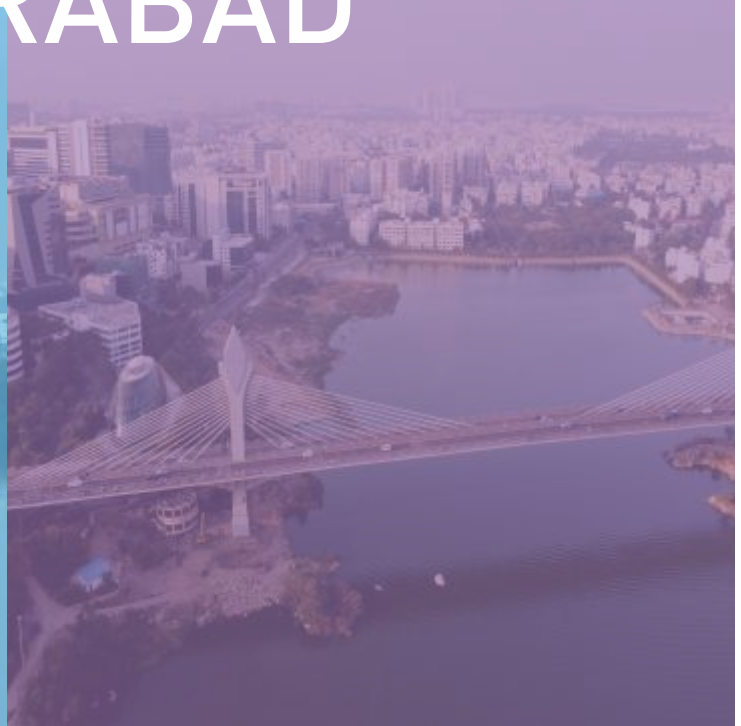
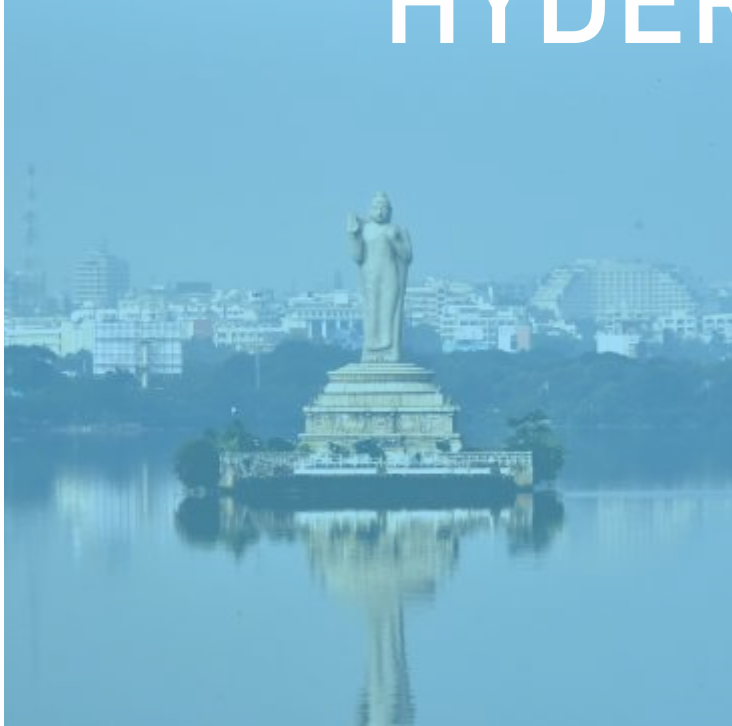
The CARE International Patient Program provides an extensive range of services to patients who come to the hospital from outside India. The program combines exceptional clinical expertise with the latest technology and cost-effective services to meet the diverse needs of international patients. From the moment they arrive at the airport, our international patients team ensures that they have a comfortable stay, convenient services, and a world-class treatment experience.

The CARE International Patient Program caters to patients from Middle East, Africa and Asia





HYDERABAD





YEAR OF INCEPTION:

2000

ACCREDITED TO:



BANJARA HILLS

The CARE Group's flagship hospital, located in the prime area of Banjara Hills in Hyderabad, has been serving the community since 2000. With a total of 435 beds, including 120 critical care beds, the hospital provides top-notch medical facilities to its patients. The hospital has successfully treated 16,000 inpatients and 1,80,000 outpatients, making it one of the most sought-after healthcare institutions in the region.

HI-TEC CITY

CARE Hospitals at Hi-Tec City is a world-class healthcare facility located in the heart of Cyberabad, India. With 220 beds spread over 13 floors and 3,10,000 square feet of space, the hospital offers the latest in medical technology and patient care. It boasts seven state-of-the-art operation theatres, a modern emergency department, and 120 critical care beds for patients in need. Whether you are seeking routine medical care or specialized treatment, CARE Hospitals at Hi-Tec City is committed to providing you with the best possible healthcare experience.

YEAR OF INCEPTION:

2016

ACCREDITED TO:





YEAR OF INCEPTION:
2021

OUTPATIENT CENTRE, HI-TEC CITY

CARE Hospitals Outpatient Centre at Hi-Tec City offers focused specialties in a refined and patient-friendly ambience, committed to delivering a best-in-class experience.

YEAR OF INCEPTION:
2012

ACCREDITED TO:



OUTPATIENT CENTRE, BANJARA HILLS

The CARE Hospitals Outpatient Centre at Banjara Hills is conveniently located in the heart of the city, just a stone's throw away from the inpatient hospital. With over 60 beds, a dialysis unit, and emergency and pre/post-operative beds, it is the largest outpatient centre in the country. It is spread across six floors, covering an area of 1,85,000 square feet.





YEAR OF INCEPTION:

1997

ACCREDITED TO:



NAMPALLY

CARE Hospitals' first facility established a strong foundation of excellence with 270 beds, including 81 ICU beds, a team of 100 clinical specialists, and top-notch emergency services. With state-of-the-art technology and the latest treatment protocols, the centre has continued to uphold its legacy while also transforming itself over time.

MALAKPET

The Malakpet facility, which boasts over 200 beds, has recently undergone a major revamp to incorporate cutting-edge technology. It has now become a leading healthcare provider in the region, offering the services of highly skilled doctors and dedicated nursing staff in a refined and comfortable environment to ensure the best possible patient experience.

YEAR OF INCEPTION:

2022

ACCREDITED TO:



YEAR OF INCEPTION:

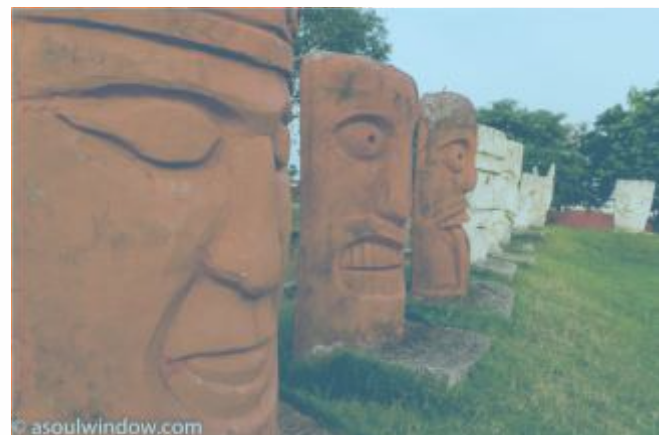
2007

ACCREDITED TO:



MUSHEERABAD

Gurunanak CARE Hospitals has modern infrastructure and the finest medical expertise in the region. Our collaborative approach ensures evidence-based care, maintaining the highest standards of patient care. With 101 beds, we are equipped to provide highest standards of healthcare at par with other centres.



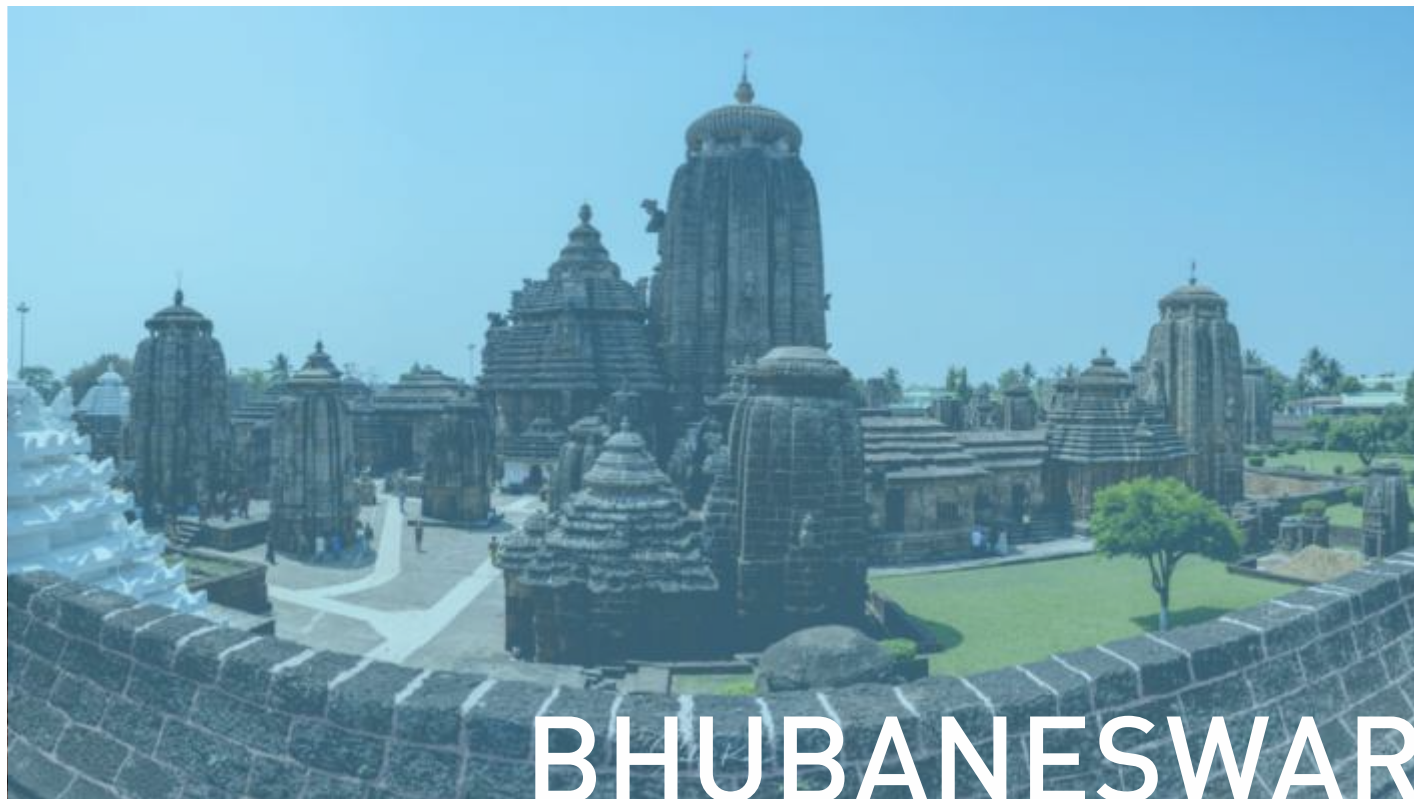


ACCREDITED TO:



PACHPEDHI NAKA

Nestled in a vast 3,10,000 square feet area, Ramkrishna CARE Hospitals boasts 13 floors of well-equipped rooms and top-notch facilities. The hospital provides services in all primary specialties of medicine and has a capacity of 400+ beds. Among these beds, there are 200 dedicated to recovery rooms, with an additional 125 ICU beds available for patients requiring intensive care. The hospital's state-of-the-art equipment and experienced medical professionals ensure that patients receive the highest quality care possible.





ACCREDITED TO:



CHANDRASEKHARPUR

Located on a sprawling 4-acre picturesque landscape, CARE Hospitals in Bhubaneswar is one of the most renowned medical centres in Odisha. The hospital's serene surroundings, abundant with lush greenery, provide a calming and soothing environment for faster patient recovery. With 300 beds, the hospital is known for maintaining the highest clinical standards and has a team of experts specializing in complex surgical interventions, making it a preferred choice for patients seeking advanced medical care.



INDORE



ACCREDITED TO:



RSS NAGAR

CARE CHL Hospitals is a respected name in the state of Madhya Pradesh. With 200 beds and state-of-the-art infrastructure, the hospital provides superior medical care to patients, placing their comfort and well-being as the top priority. The hospital is renowned for its exceptional cardiology services, being the first hospital in the region to offer international standard cardiac interventions and surgeries. Patients can rest assured that they will receive the highest level of care from a team of experienced and compassionate healthcare professionals.

A WORLD OF SERVICES. **THE WORLD-CLASS WAY.**

CARE Hospitals extends its services to patients to many countries from across the globe. The dedicated International Patient Services Centre offers round-the-clock services and personalized attention to ensure patient comfort and care.



Medical Visa Assistance

The International Patient Facilitation Centre provides medical visa assistance, and our international care coordinators will assist the patient (or relative) throughout the process.



Airport Transfers

All patients and their attendants are received at the airport and dropped off by the International Support Services Team.



Translator Services

The centre offers interpreters and translation services so that international patients can easily communicate with the locals, doctors, and staff.



Food of Choice

Our center offers a variety of menus, including Continental, Middle-Eastern, and Arabian cuisine, to cater to diverse culinary preferences.



Phone & Internet Facility

The centre provides a phone facility and high-speed Wi-Fi access at any given point in time to contact relatives.



Accommodation

The centre aids in arranging short-term and long-term accommodation, depending on the need, proximity to the hospital premises for easy accessibility and convenience.



Travel and Tourism Services

The centre will make all the necessary arrangements for local sight-seeing and recreation.



THE SPECIALTIES. THE EXCELLENCE.

CARE Hospitals provides patients with access to the finest and most advanced care in the region across a wide range of services in all medical specialties. Integrating the power of the human touch with the efficacy of technology, every team member is trained to understand the emotional needs of the patient and his/her family and make empathy a part of their core delivery parameters.

- Anaesthesiology
- Bariatric Surgery
- Critical Care Medicine
- Cardiology / Interventional Cardiology
- Cardiothoracic Surgery
- Dentistry
- Dermatology & Cosmetology
- Dietetics & Nutrition
- Diabetology & Endocrinology
- Emergency Medicine
- ENT
- General Medicine
- General Surgery & Surgical Gastroenterology
- Haematology
- Medical Gastroenterology
- Nephrology
- Neurology
- Neuro Surgery
- Nuclear Medicine
- Obstetrics & Gynaecology
- Oncology (Medical, Surgical & Radiation)
- Ophthalmology
- Orthopaedics & Joint Replacement
- Paediatrics
- Plastic Surgery
- Psychiatry
- Pulmonology
- Physiotherapy & Rehabilitation
- Health Check-up & Wellness
- Rheumatology

- Robotic Surgery
- Urology
- Vascular Surgery
- Transplant (Liver, Kidney & Heart)
- Travel Medicine

24x7 Support Services

- Ambulance & Emergency Care
- ICU | PICU | NICU | CICU
- Laboratory Medicine
 - Biochemistry
 - Microbiology
 - Pathology
- Pharmacy
- Radiology & Imaging



SPECIALIZED PROCEDURES



Orthopaedics & Spine Surgery

- Primary & Revisions - Knee Replacements
- Primary & Revisions - Hip Replacements
- Elbow Replacements
- Reverse Shoulder Replacement
- Arthroscopy
- Minimal Invasive Surgeries
- Deformity Correction
- Latarjet Surgery of the Shoulder
- Anterior Cruciate Ligament Reconstruction
- Sports Injury Related Surgeries
- Limb Lengthening Surgery
- Complex Trauma Surgeries
- Minimally Invasive Spinal Surgeries
- Complex Spinal Reconstructions
- Spinal Deformity Correction (Scoliosis & Kyphosis)
- Percutaneous Procedures Like Vertebroplasty and Kyphoplasty
- Disc Replacement - Cervical and Lumbar
- Intervertebral Disc Surgeries
- Robotic-assisted Knee Replacement Surgeries



Surgical Oncology

- Breast Preserving Cancer Surgery
- Breast Oncoplasty & Reconstruction
- Sentinel Lymphnode Surgery
- Cervical, Uterine & Ovarian Cancer Laparoscopic Surgeries
- Hyperthermic Intraperitoneal Chemotherapy (HIPEC)
- Video-assisted Thoracoscopic Surgery (VATS) for Lung Cancer
- Limb Pressuring Surgery
- Bone Tumors Surgery
- Axillary Node Dissection Surgery
- Parotid Swelling Tumour Surgery
- Whipple Procedure Surgery
- Fertility Preserving Cancer Surgeries
- Organ Preserving Surgery After Chemotherapy and Radiation (Breast & Rectal Cancers)
- Laparoscopic Partial Nephrectomy
- Complex Cancer Surgery
- Liver Tumor Resections
- Robotic-assisted Surgeries



Cardiology

- Biventricular Assist Device (BIVAD)
- AICD Implantation
- Coronary Angioplasty (Bifurcation CHIPS, Rotablation)
- Device Closures for CHD (ASD, VSD, PDA)
- Structural Heart Disease (TAVR, TMVR, PBMV)
- EPS+RFA+3D MAPPING



Paediatric Cardiothoracic Surgery

- Norwood Operation
- Pulmonary Root Translocations
- Repair of Persistent Truncus Arteriosus without Conduit
- Redo Complex Heart Surgeries
- Heart Valve Repair
- Ross Procedure
- Jatene Switch
- Fontan



Cardiothoracic Surgery

- LVAD
- Heart Transplant
- BIMA Bypass Surgery
- CABG
- Aneurysmal Surgeries

- Heart Failure Management and Mechanical Circulatory Support (IMPELLA, POBA)
- Cardio Resynchronization Therapy (Pacemakers)
- Trans-catheter Aortic Valve Replacement (TAVR)

- Atrial Septal Defect (ASD)
- Ventricular Septal Defect (VSD)
- Patent Ductus Arteriosus (PDA)
- Coarctation of Aorta Surgery
- Interrupted Aortic Arch
- AV Canal Repair
- TOF Repair
- Unifocalization for Pulmonary Atresia
- Arterial Switch Operations



Neurosurgery

- Deep Brain Stimulation (DBS)
- Scoliosis
- Decompression of Cervical and Lumbar Spine Fixation
- Spine Laminectomy Decompression
- Brain Tumor Surgeries
- Epilepsy Surgeries





Plastic Surgery

- 360-degree Body Contouring
- Radiofrequency Lipo Contouring
- Tissue Expansion
- Short Scar Gynaecomastia / Chest Contouring
- Breast Reduction - Short Scar
- Gender Reassignment Surgery
- Complex Wound Management and Surgery
- Burns and Burn Wound Management with Primary Melanocyte Transplantation
- Ear Reconstruction
- Sigmoid Vaginoplasty



GI Surgery

- Laparoscopic Hernia Surgery
- Weight-loss (Bariatric) Surgery
- Laparoscopic Cholecystectomy
- Laparoscopic GI Laparoscopic Surgeries
- Reflux Surgery
- IBD Surgery
- Chronic Pancreatitis - Pancreatico Jejunostomy
- Achlasia Cardia - Heller Myotomy
- Robotic-assisted Surgeries



Obstetrics & Gynaecology

- Myomectomy
- Cystectomy
- Lap Sling Surgery
- Tubal Ligation & Recanalization
- Neovagina Formation
- Stress Incontinence Surgeries
- Laparoscopic Hysterectomy
- Complex Birthing
- Robotic-assisted Surgeries



Urology

- Kidney Transplant (Live and Cadaver)
- Endoscopic Procedures for Renal Calculi (Adult & Children) - URSL/PCNL/CLT
- RIRS + Laser Lithotripsy
- Paediatric RIRS, Mini PCNL
- Thulium Laser Vapoenucleation of Prostate- BipolarTURP (laser Prostatectomy)
- Uro-Oncology (Kidney, Bladder, Testicular Cancer, Penis)
- Reconstructive Lap. Pyeloplasty/Ureterocalicostomy, Ureteric Reimplantation
- Stricture Urethra - VIU (Visual Internal Urethrectomy)
- Robotic-assisted Surgeries

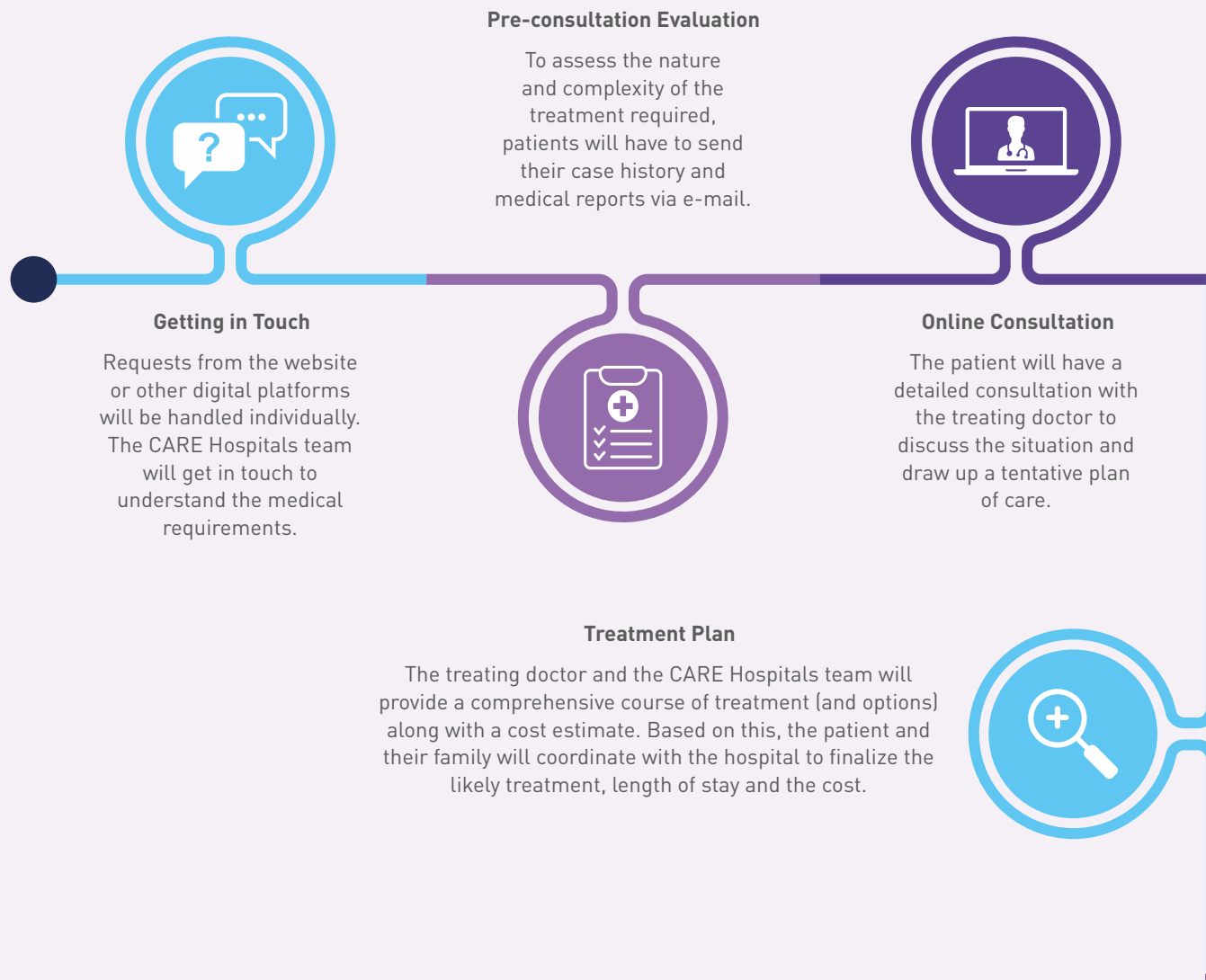


ENT

- Cochlear Implantation
- Micro Ear Surgery - Scarless
- Sino Nasal Tumor Surgery
- Minimal Access Sinus Surgery
- Voice Box Surgeries
- Bloodless Oral Surgeries
- Snoring Surgeries

THE JOURNEY. THE SUPPORT.

Following is the chronology of events that will take place once the patient reaches out to us for healthcare.



Pre-operation/Procedure Check-up

After an initial online consultation, a thorough physical examination by the treating doctor will be conducted, followed by necessary investigations. Please note that onsite examination after arrival may differ from what was observed during the online consultation. The final estimate for surgery or treatment will then be shared with the patient and their family for their consideration.

Procedure and Post-operative Care

The procedure will be performed according to the schedule, and post-operative care/rehabilitation will be provided if necessary. Also, proper orientation will be given to the patient and family to ensure seamless recovery.

Trip Plan and Itinerary

A valid passport copy is mandatory for this step. After the patient and family acknowledgement, the CARE Hospitals team will share all the necessary documents for the visa application. Upon receiving the documents, the patient can apply for a visa in their respective country. The patient and family can book their tickets after the visa approval.



Arrival

The CARE Hospitals team will facilitate all necessary transportation, logistics and accommodation arrangements.

Return and Follow-up

The CARE Hospitals team would provide assistance for return travel to the patient's native country. This would be followed by regular contact between the treating doctor and the patient's physician in his/her own country.





THE RIGHT CARE. THE TRUSTED CHOICE.

Dedicated medical teams, including the most experienced clinicians and trained nursing staff, create a nurturing environment where patients are encouraged to ask questions to better understand their illnesses and treatments. Every aspect of the care has been designed to be patient-friendly and warmth-inspiring.

Multi-disciplinary approach



Teams of highly qualified doctors from different specialties and super-specialties work together to treat patients by combining their vast knowledge and skills. All patients receive clinically validated, evidence-based care that delivers the finest outcomes.

Patient-focused services



All CARE Hospitals' facilities are designed and structured for patient comfort. Whether it's the extra spacious lobbies, hallways, waiting lounges, patient wards and rooms, or the friendly staff, hospitals are constantly raising the standards of care in the patient experience.

Certified for excellence



All CARE Hospitals are NABH and NABL accredited, the gold standard in healthcare services. They have also won several accolades for nursing excellence.





THE INFRASTRUCTURE. THE SUPERIORITY.

A tradition of the world's latest infrastructure and technology coupled with the highest quality standards of care has made CARE Hospitals emerge as the most preferred and reliable healthcare destination. The hospital has introduced some of the world's most pre-eminent technologies and equipment in India.

INFRASTRUCTURE HIGHLIGHTS

- Cath Lab
- Interventional Radiology
- Advanced Robotic Surgery
- Dialysis
- Non-invasive Labs
- Video EEG
- Endoscopy
- Surgical Intensive Care Unit (SICU)
- Intensive Coronary Care Unit (ICCU)
- Medical Intensive Care Unit (MICU)
- Cardio-Thoracic Intensive Care Unit
- Cardiac Intensive Care Unit
- Liver ICU
- Renal ICU
- Paediatric ICU (PICU)
- Neonatal ICU (NICU)
- Neuro-Surgical Intensive Care Unit
- Neuro-Intensive Care Unit
- Radiology (MRI, CT Scan, Ultrasonography)
- LINAC (Medical Linear Accelerator)
- PET CT-Scan
- 24x7 Ambulance Services
- 24x7 Pharmacy
- 24x7 Blood Bank



THE HIGHLIGHTS. THE OUTCOMES.

CARE Hospitals has been at the forefront of clinical excellence with advanced and specialized interventions for the finest patient outcomes.

Transplants - Renal, Liver & Heart

Cardiac Surgeries including complex Paediatric Cardiac Surgeries

Joint Replacement Surgeries for Hip, Knee & Shoulder

Bariatric Surgeries

Minimally Invasive Surgeries for Various Specialties

Specialized Oncology Treatment including Radiation Therapy

Robotic Assisted Surgeries in Gynaecology, Knee Replacement, General Surgery, Gastrointestinal Surgery, Urology & Cancer Surgery





THE RECOGNITION. THE INSPIRATION.

CARE Hospitals' pioneering work in medicine over the years has fetched numerous awards and recognitions at national and international levels. Some of the most significant achievements include:



World HRD Congress - Telangana
Best Employer Brand Awards
2023 - CARE Hospitals



The Economic Times Healthcare
Awards 2023 - Bhubaneswar
Best Hospital Orthopaedic (East)
Best Hospital Cardiology (East)



The Economic Times Healthcare
Awards 2023 - Hi-Tec City
Best Hospital Oncology (South)



The Economic Times Healthcare
Awards 2023 - Aurangabad
Best Hospital Gastroenterology
and Hepatology (West)



OTV Business
Odisha Awards 2023 - Bhubaneswar
Best Hospital Cardiology



AHPI Healthcare Excellence Awards - 2023
Patient Centric Hospital - Bhubaneswar



4th & 5th edition of
The Economic Times
Best Healthcare Brands
2021 and 2022



AHPI healthcare excellence award
in Quality Beyond Accreditation
Category - Hi-Tec City



The World's Best Hospitals
2021 & 2022 by
Newsweek Magazine



THE SAFETY. THE PROMISE.

The health and safety of the patients and their families are high priorities at CARE Hospitals. All the facilities ensure a safe environment for patients by following all the necessary protocols and guidelines implemented nationally and internationally for infection control. Some of the safety measures followed include:

- Tele-consultation
- Robust sanitization of all examination rooms, common areas and frequently touched surfaces
- Specialized operation theatre safety practices
- In-person appointments and procedures
- Masks and sanitizers
- Fully vaccinated staff members



THE OPINIONS. THE WORDS.

The hospital's name, CARE, is reflected in every aspect of the treatment. Their professionalism exceeded my expectations. Their compassion, humility, empathy, respect and love were visible in their eyes. Excellent care was extended to me right from the airport itself. Able doctors, nurses and support staff monitored every aspect of my surgery and recovery.



Mr. Pancras T. Babu
Tanzania

When I decided to go to India for medical support, I searched the internet and found CARE Hospitals. They advised me to undergo revision Hip Replacement Surgery. The surgery was performed under expert guidance, and I could walk within 3 days.



Dr. Rafiqul Islam
Bangladesh

I was apprehensive about undergoing a Bariatric Surgery based on my conversations with doctors in the UK. My sister referred CARE Hospitals, where expert doctors and nursing staff took excellent care of me. I got a Mini Gastric Bypass done here and feel much better now.



Ms. Aisha Ahmed
UK

In Somalia, medical services are not the best. Hence, we came to CARE Hospitals in India for my heart problem. It is an excellent hospital where they treated me like family. My doctor welcomed and guided me through the procedure, and I felt very confident. Earlier, I couldn't speak, eat or walk properly. After my surgery, I stayed for 5 days in the hospital, and today, I feel 100% healthy.



Mr. Aden Ahmed Gaheyr
Somalia

FAQs

Q: How do I send medical records, imaging and other information?

A: You can send all information to the E-mail ID or on the WhatsApp number mentioned below.

Q: What is the process for a medical visa?

A: Please send the patient's and attendant's passport copies to the given E-mail ID, and you will receive a visa invitation letter immediately.

Q: Who will help me with local arrangements?

A: Our team will make all necessary local arrangements for you. Our dedicated Relationship Manager will ensure that your airport transfers, local SIM card, guest house booking, consultation with a specialist doctor, currency exchange, etc., are handled.

Q: Where can my family and friends stay while I'm visiting CARE Hospitals?

A: Guest house, which will be very close to the hospital.

Q: What's the weather like in Hyderabad, India?

A: Temperatures are generally mild but can vary depending on the location, time of the year and time of the day.

Q: Will there be someone at the hospital who speaks my language?

A: Most commonly, the entire staff speaks English. We also have Arabic and Bengali Translators for patients' convenience. The language will not be a barrier in any way.

Q: What documents should I bring along with me to CARE Hospitals?

A: All available medical reports, passport and visa.

Q: Can a family member stay with me in the inpatient room?

A: Yes. In our non-ICU setting, every room is private or shared. One family member can stay in the inpatient room overnight.

Q: Will I get food made as per my taste and preferences?

A: Yes. Our F&B team specializes in all kinds of international cuisine. All meals will be custom-made as per your tastes and preferences.

Q: What is the follow-up process post-discharge?

A: We always welcome your queries related to follow-up and post-discharge. Please address your queries to the given Email ID or WhatsApp number.

Contact CARE Hospitals International
Patient Care at:

Tel./WhatsApp: +91 8121 00 2248

E-mail ID: intl.patient@carehospitals.com



HYDERABAD

Banjara Hills: Road No.1, Banjara Hills, Hyderabad - 500 034
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T: +91 40 6165 6565

Outpatient Centre - Banjara Hills: Road No.10, Banjara Hills,
Hyderabad - 500 034 Telangana India
T: +91 40 6165 6565

Hi-Tec City: Old Mumbai Highway, Near Cyberabad Police
Commissionerate, Gachibowli,
Hyderabad - 500 032 Telangana India
T: +91 40 6165 6565

Outpatient Centre - Hi-Tec City: Lane Adjacent to CARE Hospitals,
Old Mumbai Highway, Near Cyberabad Police Commissionerate,
Gachibowli, Hyderabad - 500 032 Telangana India
T: +91 40 6165 6565

Nampally: Exhibition Grounds Road, Nampally, Hyderabad - 500 001
Telangana India
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Musheerabad: #1-4-908/7/1, Near Raja Deluxe Theatre, Bakaram,
Musheerabad, Hyderabad - 500 020 Telangana India
T: +91 40 6165 6565

Malakpet: Chaderghat Road, Opp. Niagara Hotel, Malakpet,
Hyderabad - 500 024 Telangana India
T: +91 40 6165 6565

Multi-specialty Clinic: Srinagar Colony Main Road, Venkateshwara
Hills, Hyderabad - 500 073
Telangana India T: +91 40 6165 6565

BHUBANESWAR

#42, Plot No. 324, Prachi Enclave Road, Rail Vihar,
Chandrasekharpur, Bhubaneswar - 751 016 Odisha India
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VISAKHAPATNAM

Ram Nagar: 10-50-11/5, Waltair Main Road, Ram
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RAIPUR

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INDORE

AB Road, Near LIG Square, RSS Nagar, Indore -
452 008 Madhya Pradesh India
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CHHATRAPATI SAMBHAJINAGAR

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